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May 30, 2012

## HAND DELIVERED

Docket Control Arizona Corporation Commission 1200 W. Washington St. Phoenix, AZ 85007

Re:

Decision No. 73160; SemStream Arizona Propane, L.L.C. Revised Schedules and Rules and Regulations; Docket No. G-20471A-11-0150

Dear Sir or Madam:

Pursuant to the First Ordering Paragraph of Decision No. 73160, enclosed are the original and 13 copies of the revised GS-1, LVGC and Purchased Gas Adjustor Mechanism schedules as well as the revised Rules and Regulations for Gas Service for the Payson Division. In preparing the attached, we identified an inconsistency between the rates approved in Decision 73160 and the delivery charge reflected in the Exhibit A to the Decision. The attached revised GS-1 schedule reflects the correct, approved delivery charge of \$0.7907 per therm.

Thank you for your assistance with this matter. Please feel free to contact the undersigned with any questions.

Sincerely,

GALLAGHER & KENNEDY, P.A.

Bv:

ennifer A. Cranston

JAC 20474-5/3052612

**Original and 13 copies** filed with Docket Control this 30th day of May, 2012.

cc (w/ enclosures):

Bob Gray, Utilities Division

Brian Bozzo, Compliance Section, Utilities Division

Arizona Corporation Commission

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# **SemStream Arizona Propane (Payson Division)**

## RATE SCHEDULE GS-1 GENERAL PROPANE GAS SERVICE

AVAILABILITY

Available to all customers within the Company's service

area which meet applicability requirements and where facilities of

adequate capacity and suitable pressure are adjacent to the point of delivery.

**APPLICABILITY** 

Applicable to all propane gas service supplied through one point of delivery and measured through one meter. Not

applicable to negotiated contracts, temporary, standby, supplementary

or resale service.

**RATES** 

Current

**BASIC SERVICE CHARGE** 

\$ 10.00

**DELIVERY \$/THERM** 

\$ 0.7907

For propane gas supplied during the monthly billing period.

## **Adjustments**

### **Purchased Gas Adjustment**

The cost of gas is recovered solely through the Company's Purchased Gas Adjustor Mechanism. Through this Mechanism, the actual cost of gas flows through to customers. The monthly gas rate is based on a banded 12-month rolling average cost of gas, which cannot change more than \$0.20 per therm over a 12-month period. The Mechanism is also subject to a bank balance threshold of \$265,000, which if exceeded may result in a Commission-authorized

surcharge or surcredit.

#### **Tax Adjustments and Regulatory Assessments**

Total monthly sales for gas service are subject to adjustment for all federal, state, and local governments' taxes or levies on such sales and any assessments that are or may be imposed by regulatory agencies on utility gross revenues.

## **Conditions of Service**

The terms and conditions for the provision of service to the customer under this rate schedule are also subject to the Rules and Regulations of the utility as approved and modified from time to time by the Arizona Corporation Commission.

## **Effective**

This Tariff is effective for all service from and after the June 1, 2012 billing period, as authorized in Decision No. 73160 dated May 18, 2012.

## SemStream Arizona Propane (Payson Division)

## **LARGE VOLUME GAS CONTRACT SERVICE (LVGC)**

AVAILABILITY By contract, in all territory served by Company at points

where facilities of adequate capacity and suitable pressure

are adjacent to the premises serviced.

APPLICABILITY To all propane gas service required which meets the requirements of

this tariff, except residential and small commercial (less than 4,000 therms per year) service. Also, not applicable to temporary, standby,

supplementary or resale service.

**CONTRACT:** 

Negotiated \$/Therm plus a basic service charge (\$12 for school class; \$30 for contract

class). Minimum charge per therm will be equivalent to a \$/Therm charge

equal to the previous year's average fixed charge per customer.

Minimum Volume 4,000 Therms per contract year.

Adjustments Purchased Gas Adjustment

The cost of gas is recovered solely through the Company's Purchased Gas Adjustor Mechanism. Through this Mechanism, the actual cost of gas flows through to customers. The monthly gas rate is based on a banded 12-month rolling average cost of gas, which cannot change more than \$0.20 per therm over a 12-month period. The Mechanism is also subject to a bank balance

threshold of \$265,000, which if exceeded may result in a Commission-authorized

surcharge or surcredit.

**Tax Adjustments and Regulatory Assessments** 

Total monthly sales for gas service are subject to the adjustment for all federal, state, and local govenments taxes or levies on such sales and any assessments that are or may be imposed by regulatory

agencies on utility gross revenues.

<u>Conditions of Service</u> The terms and conditions for the provision of service to the

customer under this rate schedule are also subject to the Rules and Regulations of the utility as approved and modified from time to

time by the Arizona Corporation Commission.

Effective This Tariff is effective for all service from and after the June 1, 2012

billing period, as authorized in Decision No. 73160 dated

May 18, 2012.

## **SemStream Arizona Propane (Payson Division)**

## **Purchased Gas Adjustor Mechanism**

#### **AVAILABILITY**

This Purchase Gas Cost Adjustor shall apply to all schedules.

#### **CHANGE IN RATES**

The Monthly Gas Cost (MGC) rate for schedules covered by this provision includes the sum of the rolling twelve-month average purchased gas (PGA) rate plus the Gas Cost Balancing Account Adjustment, if applicable. Monthly adjustments will be made to the MGC to reflect the most currently available PGA rate. In accordance with Decision \_\_\_\_\_\_, the PGA rate included in the MGC rate cannot be more than \$0.20 per therm different than any PGA rate in effect during the preceeding 12 months.

#### **BANK BALANCE**

The Utility shall establish and maintain a Gas Cost Balancing Account (GCBA), if necessary, for the schedules subject to this provision. Entries shall be made to this account each month, if appropriate, as follows:

- 1 A debit or credit entry equal to the difference between
  (a) the actual purchased gas cost for the month; and
  (b) an amount determined by multiplying the MGC rate by the therms billed during that month.
- 2 A debit or credit entry for refunds of payments authorized by the Commission.
- 3 A debit or credit entry for interest to be applied to overand under-collected bank balances based on the monthly one-year nominal Treasury constant maturities rate.

#### MONTHLY INFORMATION FILINGS

Each month the Utility shall make a cost of gas informational filing with Commission Staff to include any and all information required by the Commission. Additionally, the Utility shall file revised tariff sheets that include the current month's MGC rate.

#### **ADDITIONAL REQUIREMENTS**

A special review is required if the GCBA reaches \$265,000 overor under-collected. The Utility must file an application for an adjustment within forty-five (45) days of completing the Monthly Informational Filing that demonstrates that the threshold has been exceeded or contact the Commission to discuss why an adjustment is not necessary at that time. The Commission, upon review, may authorize the balance to be amortized through a predetermined rate (the Gas Cost Balancing Account Adjustment) included as part of the MGC for a specified period.

#### **EFFECTIVE DATE**

This Mechanism is effective for all service from and after the June 1, 2012 billing period, as authorized in Decision No. 73160, dated May 18, 2012.

#### INTRODUCTION

The policies outlined herein are to meet current, normal operating circumstances and are subject to change after such revision(s) have received the approval of the Arizona Corporation Commission. Pursuant to the Arizona Administrative Code, Public Service Corporations;

Corporations and Associations; Fixed Utilities; Chapter 2; Article 3, Gas Utilities, the following additional rules and regulations pertaining to Gas Service are adopted by SemStream Arizona Propane and are to be observed and followed within the Payson service territory. The Schedule of Rates and Service Charges (attached as Exhibit A hereto) and Company's rate schedules on file with the Commission are applicable as well.

#### SECTION NO. 1

#### Availability

- (a) Service is available to all customers within the Company's certificated service area where facilities of adequate capacity and suitable pressure are adjacent to the point of delivery.
- (b) Where customers cannot be served directly from Company's existing facilities, Company will extend its distribution mains and service lines pursuant to the Company's Main Extension Policy set forth herein.

## SECTION NO. 2

## Inaugurating Service

- (a) When gas service is inaugurated to new customers, a Service Establishment fee of \$30.00 will be charged and will be included in the customers' first monthly billing.
- (b) Before any person shall be entitled to receive service under Company's General Service Rate tariff, such person must sign Company's standard application for gas service and deposit with the Company the customary security as hereafter provided in Section No. 3.

## SECTION NO. 3

#### SECURITY DEPOSIT

- (a) The Company may, in its discretion, require a security deposit prior to inaugurating service.
- (b) Residential customer deposits shall not exceed two times that customer's estimated average monthly bill.
- (c) Residential deposits and accrued interest shall be refunded or Letter of Guarantee or surety bond shall expire after 12 months of service if the customer has not been delinquent more than twice in the payment of utility bills during that service period.
- (d) The Company shall be entitled to apply customer's security deposit, together with any unpaid interest accrued thereon, to any indebtedness

owed the Company, and when it has been applied to such indebtedness, the consumer's gas service may be discontinued until the entire delinquent balance of the account is paid and an adequate deposit is again made with the Company by customer. No interest will accrue on any deposit after discontinuance of the service to which it relates.

- (e) The Company will issue to each customer from whom a security deposit has been received a non-assignable receipt.
- (f) Should customer be unable to produce his original security deposit receipt when applying for return of his deposit, or any part to which he is entitled, a substitute security deposit receipt will be furnished by the Company.
- (g) Interest, computed at the rate of 2% per annum will be paid by Company upon each such deposit for the time the deposit was held and customer was being served by the Company, except that no interest will be paid on deposits held by the Company for less than 15 consecutive days. Payment of interest on customer's security deposits will be made during the first quarter of each calendar year and shall be paid, at Company's option, either by check or by credit on customer's monthly bill, and each such payment shall cover all interest accrued up to the end of the immediate preceding year.

#### SECTION NO. 4

#### CHARGES FOR SPECIAL SERVICE

- (a) <u>Season-Discontinuance</u>: When service is discontinued and later restored for the same customer at the same premises within a period of twelve months from the date upon which it was discontinued at customer's request, a charge equal to the basic service charge times the months of discontinuance (minimum \$45.00) shall be made for such reconnection. This charge will appear on a subsequent monthly bill.
- (b) <u>Non-Payment Discontinuance</u>: When satisfactory arrangements have been made by a customer after service has been discontinued because of non-payment, service will be restored upon payment in advance of a reconnection charge of \$30.00.

## (c) Exceptions:

- (1) The above discontinuance charges are not applicable to Churches, Public Schools, and Governmental buildings supported by City, County, State or Federal Funds, or in cases where the customer's service has been interrupted by some catastrophe beyond his control.
- (2) A Contractor in the process of building new houses for sale to the general public or a housing project for the Federal Government will on occasion require gas service to complete construction, particularly the interior of a building. There will also be occasions where gas service is required during the period when a new dwelling is on display and is in the process of being sold. In such instances, a Contractor or Developer shall not be required to pay the discontinuance charge, so long

as service is discontinued in his name after the house has been completed or sold.

- (d) <u>Special Meter Reading Service</u>: When a customer requests the Company to read a meter at any time other than the regular reading date, a charge of \$25.00 may be made. In the event the meter is found to have been overread or there is a leak on the outlet of the meter, no charge will be made in those instances.
- (e) <u>Testing Meters at Customer's Request</u>: When a customer requests his meter be tested for accuracy and it is found that the meter is within 3% fast or slow, based on the average of check and open flow test method, no billing adjustment shall be made and the customer shall be charged for this special service at the COMPANY'S HOURLY RATES THEN IN EFFECT with a minimum charge of \$35.00. In the event the meter is found to test more than 3% fast or slow on the basis as stated above, no charge will be made for the testing and customer will receive a billing adjustment based on the corrected consumption determined under the procedures set forth in Section No. 5, Article (j).

## (f) Appliance and Other Miscellaneous Service:

(1) As used herein "HOURLY RATES THEN IN EFFECT" shall be determined based on the Schedule of Rates and Service Charges approved by the Arizona Corporation Commission (Exhibit A hereto) and whether the repair is made during regular business hours (between the hours of 7 a.m. and 4 p.m. Monday through Friday) or after hours.

- (2) When customer requests that the Company meter and regulator be relocated at the same address due to new building additions, remodeling or other reasons, the COMPANY'S HOURLY RATES THEN IN EFFECT (with a one hour minimum charge) shall apply, plus the cost of materials.
- (3) The Company shall relight pilots which have been accidentally extinguished at no charge. Relighting of pilots which have been intentionally turned off by customer or upon his request will be done by the Company at ITS HOURLY RATES THEN IN EFFECT (with a one hour minimum charge).
- (4) Any other special services (such as repair of customer-caused line breaks or conversion of appliances from natural gas to propane) shall be charged for at the COMPANY'S HOURLY RATES THEN IN EFFECT (with a one hour minimum charge) plus the cost of materials, if any.

## SECTION NO. 5

## GENERAL CONDITIONS OF GAS SERVICE

(a) Metering and Basis of Measurement: All gas delivered by Company shall be measured through a meter of standard type which is to be installed and maintained at the expense of the Company. For the purpose of billing customer(s) the unit of measurement shall be 100,000 BTU or a Therm of gas at the pressure at which it is measured, except when such gas is measured at a gauge pressure in excess of 11 inches of water column. The volume of gas measured at a gauge pressure in excess of 11 inches of water column shall be adjusted by computation in accordance with Boyle's Law, to the volume that it would occupy at a gauge pressure of 11 inches of water column. In such computations a value of 14.737 pounds per square

inch shall be used for normal atmospheric pressure and a value of 60 degrees Fahrenheit shall be used for the base and flowing temperature of the gas.

- (b) <u>Limits of Use</u>: All gas delivered to any customer is for the sole use of such customer on the customer's premises only, and such gas shall not be redelivered or resold or the use thereof by others permitted unless otherwise expressly agreed to in writing by the Company.
- (c) Location of Meters: The consumer shall furnish and maintain a suitable location on his premises for Company's service line, meter, service cock, regulator and other appurtenant fittings. The location shall be on the consumer's premises and as near as practicable to the point where the consumer's house piping begins (which shall be known as the point of delivery), and where it will be accessible at all times to the Company's representatives for inspection, reading and testing of meter and regulator. All meter and regulator installations shall be located where they will not be damaged and where such equipment will be adequately ventilated. The customer shall not permit anyone other than an authorized Gas Company employees to adjust, repair, connect, disconnect or in any way change the meter or other Company owned equipment for use in serving his premises.
- (d) <u>Right of Ingress and Egress</u>: Customer, without charge, shall grant to Company, to the extent necessary, the right to enter upon premises owned or leased by customer (or over which customer has obtained a right of

way) for the purpose of installing, maintaining, inspecting, repairing, replacing and/or relocating any service pipe, meters, regulators and appurtenant equipment necessary for the Company to provide a safe and adequate customer service, and the right of ingress and egress to and from such premises at all reasonable times, with the right to remove its facilities at the expiration or termination of service agreement.

- (e) <u>Continuity of Service</u>: The Company shall exercise due diligence in maintaining delivery of gas but does not guarantee an uninterrupted delivery. Company shall not be held liable in damages or otherwise for any interruption or failure, in whole or in part, in gas delivery; nor shall Company be liable for damages to persons and/or property due to or on account of any leakage or escape of gas or in any manner connected with the transportation or handling thereof beyond point of delivery to customer, which point is understood to be at the Company-owned meter.
- (f) <u>Meter Readings</u>: All meters shall be read as nearly as may be practicable, on the same day of each calendar month, as provided by A.A.C. R14-2-309.A.7.
- (1) The reading of such meters shall be conclusive both with respect to the Company and the customer, as to quantities of gas delivered to the customer, except when Company's meter is found to be inaccurate, non-registering or the index has been obliterated beyond reading, in which circumstance, an appropriate determination of the gas delivered shall be made in accordance with the procedures set out in Section No. 5, Article (j).

- (2) Additionally, the Company reserves its right to issue bills based upon estimated usage as authorized by A.A.C. R14-2-310.A.
- (g) Rate Application and Rendition of Bills: Customers receiving gas service from the distribution facilities of the Company within its certificated area, shall be rendered bills as follows:
- (1) General Service Rate tariff: Shall be applicable to residential and small commercial customers and under further conditions set forth in Section No. 2, Article (b).
- (2) Large Volume Gas Contract Service tariff: Shall be applicable to customers whose volume meets the minimum requirement of 4,000 therms per year and the other specifications set forth in the tariff.
- (3) Tax Additions: The applicable proportionate part of any taxes or governmental impositions which are assessed on the basis of the gross revenues of the Company and for the price of or revenue from the gas or service sold and for the volume of gas purchased for sale or sold by Company, shall be added to Company's authorized rates in effect at the time service is supplied.
- (4) Application of Increased Cost: The Company's current rates are subject to increase or decrease in each Therm by the amount of any increase(s) or decrease(s) in the price per unit of measurement paid by the Company for gas purchased, with correction being made for volume on an appropriate measurement basis.
- (5) Rendition of Bills and Payment: The billing of all customers shall be completed as promptly as practicable following the Company's established monthly meter reading date. Customers shall be allowed ten

- (10) days following the date bills are rendered to pay the net amount.

  Any payment not received within the ten (10) day period shall be considered past due. All past due payments not received within fifteen (15) days after becoming past due shall be considered delinquent.
- (h) <u>Discontinuance of Service</u>: When a customer fails to pay his account within twenty-five (25) days following the date the bill was rendered, the Company shall give customer five (5) days written notice that if account is not paid in full within the five (5) day grace period, it will be necessary for Company to apply customer's security deposit and accrued interest, if any, to his account. Should the amount of customer's security deposit and accrued interest not be sufficient to cover total amount due Company, service will be discontinued. Following such action, if the customer desires to resume gas service it will be necessary for him to pay Company the balance of his unpaid account in addition to a reconnection charge of \$30.00 and to deposit 2 times the estimated average bill as security with the Company before service will be resumed.
- (i) <u>Discontinuance without Notice</u>: The Company shall have the right to discontinue service at any time without advance notice to customer for any of the following reasons:
- (1) The existence of an obvious hazard to the safety or health of the consumer or the general population.
  - (2) The Company has evidence of meter tampering or fraud.
- (3) Failure of a customer to comply with curtailment procedures imposed by the Company during supply shortages.

## (j) Meter Testing and Billing Adjustments:

- (1) All gas to be delivered by Company shall be measured at point of delivery by meters of a standard type and are to be installed and maintained by and at the expense of Company. Customer shall have access to such meter(s) at all reasonable times, together with the right to witness tests and inspection of said meter(s) and to have a representative present at the readings of meter(s).
- (2) In the event customer should install meter(s) to check

  Company's meter(s), then Company shall have the same rights of access to and inspection of customer's check meter(s) as customer enjoys with reference to Company's meters. Company's meters shall be tested in the presence of a representative of customer, should customer so desire. Any meter found upon test to register within three percent (3%) of the accuracy, whether slow or fast, shall be deemed to be correct. If a meter is found to register more than three percent (3%), slow or fast, then for the period between the discovery of the inaccuracy and the last previous test the reading of such meter shall be corrected by increasing or decreasing the volume of gas, as the case may be, by an amount equal to the difference between the total inaccuracy and three percent (3%).
- (3) However, pursuant to A.A.C. R14-2-310.E.1, in no event shall an adjustment for inaccuracy extend over a period longer than three (3) months from the date the error was discovered by test. In the event Company's meter index should be damaged to the extent that it could not be read or meter should become inoperative with meter valves open, the quantity of gas delivered during such period shall be determined by one of the following methods applicable:

- (a) By computing the deliveries from the registration of customer's check meter, should customer have a corresponding meter installed and accurately registering;
- (b) By estimating the quantity delivered upon the basis of deliveries during preceding billing period under similar conditions when the meter was registering accurately.
- (k) Adjustment Due to Leakage on Customer's Lines: No adjustment shall be made and the Company shall not be liable for any leakage beyond the point of delivery.
- (1) <u>Disputed Bills</u>: In the event a customer questions the amount of any bill for service rendered by the Company, the proper remedy for such customer to prevent disconnection for non-payment of his bill shall be to pay the undisputed amount and notify the Company of the disputed amount prior to the delinquent date of the bill. The Company shall promptly make a thorough investigation of the disputed account. If the account is found in error, the Company shall promptly correct same and render a corrected bill to the customer, together with any refund to which the customer is entitled. If the Company determines that the customer still owes an amount on the account, the customer shall submit payment within five (5) working days of receiving the results of the Company's investigation. The customer may then submit the dispute to the Commission.
- (m) Change of Occupancy: When a customer moves from any premises supplied by the Company with gas service, notice thereof shall be given at the

office of the Gas Company not less than three (3) working days prior to the date of such change, by the outgoing party, who will be held responsible for all service supplied to the premises up to the scheduled turn-off date.

(n) Manner of Serving Notice: Notice by Company or customer may be given by or to an authorized representative of the Company or by letter deposited in the United States Mail with first class postage prepaid.

Notice by letter shall be considered given when deposited in the United States mail, postage prepaid.

#### SECTION NO. 6

#### RESPONSIBILITY FOR GAS EQUIPMENT

- (a) The Company shall be responsible for the safe conduct and handling of the gas until it passes the point of delivery specified in Section No. 5, Article (c) of these regulations. Except as stated herein, the entire responsibility for the safe conduct, handling and utilization of the gas after it passes the point of delivery shall be that of the consumer. In case of loss or damage to the Company's property from the acts of negligence of the consumer, the consumer shall indemnify the Company for the cost of repairing, or replacing such property.
- (b) Although the Company assumes no responsibility for the safe upkeep or operating conditions of any consumer's service line downstream of the point of delivery or of his house piping, fixtures or appliances, the Company may refuse to turn on the gas to any consumer's premises until

all the consumer's pipes and appliances have been tested and found to be tight, safe and free from leaks and in good, safe operating condition. Such proof, if requested by the Company, shall be in the form of a certificate executed by a licensed plumber or by the local municipal gas inspector, certifying that such pipes and appliances have been tested and found to be tight, safe, free from leaks and ready for use. After the gas has been turned on, the Company shall test the consumer's pipes and appliances for leakage. Whenever leakage is found in any such test, the Company shall discontinue service until such leakage is properly corrected by the customer.

(c) Immediate notice shall be given to the Company by the Consumer of any gas escaping on the Consumer's premises. Under no circumstances shall the Company be charged with constructive notice of defects in piping, equipment and/or appliances (other than the meter, service cock, regulator and other facilities installed by the Company) from the point of delivery. Upon receipt of notice of escaping gas, the Company shall, as promptly as may be feasible under the circumstances, send one of its representatives to investigate the matter. If the leakage is found to be caused by one of the Company's facilities, the Company shall have the right to temporarily discontinue service until the leakage can be corrected. In the event the leakage is found to be caused by facilities for the upkeep of which the consumer is responsible, the Company shall have the right to discontinue service until such time as the leakage is corrected through proper changes, adjustments and/or repairs.

#### SECTION NO. 7

#### CONDITIONS GOVERNING EXTENSIONS OF GAS MAINS AND SERVICE LINES

Subject to availability of adequate capacity and suitable pressure at the point of beginning of measurement of the extension, the Company will extend its distribution facilities as provided in this Section. Proposed extensions to serve larger than average customer(s) (such as residential subdivision developers, large commercial customers and permanent mobile home parks) shall be considered on a revenue basis as hereafter provided in Articles (b) and (d).

## (a) Free Main and Service Line Extension-Footage Basis.

The following maximum amount of free main and service line extension shall be allowed for the purpose of providing gas service to NEW permanent residential and/or commercial consumers served under the Company's General Service Rate tariff.

- (1) One hundred fifty (150) feet of main line and seventy-five (75) feet of service line for each new permanent customer. If the main extension is to serve customer(s) having installed gas operated air conditioning equipment, an additional twenty-five (25) feet of main line will be allowed for each ton of refrigeration installed by such customer(s). An additional fifty (50) feet of service line will be allowed for any customer with two (2) other major gas appliances who installs a swimming pool heater. Gas lighting customers will be allowed an additional twenty (20) feet of free service line.
- (2) In any instance where the Company is able to reduce its cost by participating in a community ditch program with another utility, the

amount of the free main extension shall equal, and not exceed the normal cost of installing one hundred fifty(150) feet of main by the Company.

- (3) The free footage allowances shown above are limited to pipe sizes of 3-inch and smaller.
- (4) A reduction of the footage allowances shown above may be made by the Company under the following circumstances:
- (a) Where service is to a residence of less than normal size, with one to three rooms, small filling stations, etc., where gas consumption would be too limited to support a prudent investment.
- (b) Where extension is to be installed in casing under highway pavement.
- (c) Where extension is to be installed across private property involving the purchase of right-of-way.
- (5) Measurements in all cases must be along the route of construction required but no free distance will be permitted beyond the shortest route to the nearest practical point of delivery on each customer's premises as determined by Company. In addition to the free distance mentioned above, the distances necessary to cross public streets, roadways, or highways shall also be free, except any distance across state or federal highways. In the event that facilities are required to cross state or federal highways in order to serve customers, a special study by the Company will be necessary to determine the basis on which such facilities may be constructed.

#### (b) Free Main and Service Line Extension - Revenue Basis.

The Company may extend its distribution facilities without charge to the following larger than average customer(s):

- (1) Any customer or group of customers whom Company considers permanent, who will be served under the Company's General Service Rate tariff or other class-rate schedules, and where the annual revenue estimated by Company will be equal to one-half of the cost of the extension, including meter and regulators. Free extensions made on this basis are subject to cost limitation of \$5,000, excluding meters and regulators.
- (2) Any customer or group of customers whom Company considers permanent, who will be served under the Company's General Service Rate tariff or other class-rate schedules, and who require an extension costing more than \$5,000, excluding meters and regulators, if the Company determines that the volume of use makes such free extension economically feasible. Proposed extensions to be made on this basis are subject to special study.

## (c) Customer Contribution in Aid of Construction-Footage Basis.

On proposed extensions that exceed the free footage allowance, Company will extend its facilities up to a maximum of 4,500 feet combined distance of mains and service lines, provided customer(s) will sign a line extension agreement and pay Company the cost of excess footage at the rates per foot shown in the following schedule (adjusted for current costs at the time of installation) for the various sizes of mains and service lines.

## CONSTRUCTION CHARGES

(based on current vendor rates for pipes and materials)

#### MAINS

2 inch gas main	\$1.00	per	foot.
3 inch gas main	\$1.50	per	foot.
4 inch gas main	\$2.25	per	foot
6 inch gas main	\$4.25	per	foot

#### SERVICE LINES

.75 to 1.0 inch plastic pipe:

\$1.00 per foot.

#### ADDITIONAL CHARGES

Shading	\$2.00	per	foot
Trench and Labor	\$8.00	per	foot

## (d) Customer Advances in Aid of Construction - Revenue Basis.

On proposed extensions that exceed the free footage allowance, the Company will extend its facilities up to a maximum of 4,500 feet combined distance of mains and service lines on a revenue basis as follows:

(1) For extensions over the free footage allowance, Company will extend its distribution facilities up to a total cost limitation of \$5,000, excluding meters and regulators, provided customer(s) will sign an extension agreement and advance to the Company a sum equal to one half of the estimated cost of the extension, excluding meters and regulators,

provided the annual revenue as estimated by the Company for such extension is equal to at least one half of the cost of such extension.

- (2) For extensions costing more than \$5,000, excluding meters and regulators, that do not show economic feasibility as provided in Article (b)(2), the Company may, at its option, and after special study, extend its facilities provided that customer(s) will sign an extension agreement and advance as much of the cost of such extension as is necessary to make the extension economically feasible.
- (3) **Refunds**. The following procedure will be followed in making refunds on customer advances in aid of construction:
- (a) Customer advances in aid of construction are subject to refund within a five (5) year period after signing the Line Extension Agreement.
- (b) Upon request, the Company shall conduct a survey to determine if additional customers are connected to and receiving service from the particular extension not including laterals or extensions from the extension being served.
- (c) If the survey discloses that additional customers are connected to the extension and receiving service, the Company will refund the difference between the amount actually advanced under the Line Extension Agreement and the amount of the advance had it been determined at the time of the survey.
- (d) All refunds will be made in cash. No refunds will be made on any Line Extension Agreement after five (5) years from the date of the agreement. In no event will the amount of the refunds exceed the amount originally advanced nor will interest be payable thereon.

## (e) General Conditions

- (1) Plant and equipment design and course: In the interest of customer service, Company shall determine the size of pipe and equipment in the construction of extensions to its distribution facilities so as to enable it to maintain an adequate volume of gas at proper pressure conditions. The course that main line extensions follow shall be determined by Company and construction is to be confined to public streets, roadways or rights-of-way easements.
- (2) All easements or rights-of-way required by Company for an extension, or any part thereof, on customer's premises or other private property, shall be furnished without cost to Company.
- (3) <u>Service Lines</u> shall be defined as Company supply line exiting from its mains to a point on or adjacent to customer's premises where Company owned meter is located, which shall be known as the point of delivery.
- (a) Under Company's policy, seventy-five (75) feet of service line will be extended uniformly at Company expense to all customers coming under the classification of Company's General Service Rate tariff.
- (b) If for any reason Company's meter should be installed at a distance from Company mains, greater than the free allowance, then customer shall pay Company for such excess footage at the uniform rate per foot as shown in Section No. 7, Article (c). The amount paid by customer for such excess footage is non-refundable and all pipe, fittings, meter and regulator located between Company's main and the point of delivery at the outlet of meter shall not exceed the net distance of two hundred twenty-five (225) feet, all of which shall become

the property of Company and will be owned, operated and maintained by Company in accordance with provisions set forth in Section No. 5, Articles (c) and (d).

(c) All service lines, whenever practicable, shall be extended at right angle from the Company's main on a tangent to meter location.

## SECTION NO. 8

## POLICY ON TRAILER PARKS

- (a) Each trailer must have an outside make up air vent.
- (b) Each trailer must have a flexible connector of a minimum length of 36" between the bottom of the trailer and ground level at the gas inlet to the trailer.

## Exhibit A

# **Schedule of Rates and Service Charges**

Establishment of Service During Regular Hours	\$30.00
Re-Establishment After Seasonal Disconnect	
(Basic Service Charge Times Months Disconnected)	\$45.00
Minimum Charge	
Re-Connection of Service During Regular Hours	\$30.00
Service Labor Charges Per Hour	
Regular Hours	\$35.00
After Hours	\$55.00
Customer Requested Meter Test	\$35.00
Customer Requested Meter Re-Read	\$25.00
(If Original Read Correct)	
NSF Check	\$15.00
Late Charge (Per Month)	1.50%
Deposit Requirements	ACC Rule R14-2-403B
Interest on Customer Deposits	2%
Broken Line Repair (Customer Responsibility)	Actual Cost of Material & Labor